

BUENA VISTA PROPERTY OWNERS ASSOCIATION  
P. O. BOX 124  
BUCHANAN DAM, TEXAS 78609

July 28, 2010

BUENA VISTA WATER SYSTEM (BVWS) RECEIVER WITHDRAWS RATE INCREASE

- On July 21, 2010 John Fultz (RECEIVER BVWS) withdrew BVWS's Application for Rate Change which was effective June 1, 2010. Receiver's letter to TCEQ is posted on bvpoa.org. TCEQ is preparing letter denying this proposed Rate Change and Ordering Refunds of Overcollections.
- We do not know how Overcharges on this denied Rate Change will be handled. The Overcharges should be for only one month, i.e. for June water usage and billed in early July water bills. However, everything is in transition. Please pay your water bill as received.
- TCEQ COMMISSIONERS Ordered BVWS to pay Refunds to Customers for Overcharges from earlier denied Rate Cases. Overcharges are estimated to be approximately \$30,000, and TCEQ ordered BVWS to start Refunds on June 1, 2010. No Refunds were received in June, and we do not know status of Refunds.
- Receiver has stated that he will seek a Rate Change in the near future. We expect this Rate Change will be justified and well documented. I doubt BVWS has funds in the bank to pay ordered Refunds. It makes no sense to Recycle Refunds to Customers which must be paid for with Rate Increases on Customers.

WE CONTINUE TO NEED YOUR HELP

- Since 2004, we have successfully defended:
  - 10 filings for attempted Rate Increases
  - 4 of these filings eventually resulted in Rate CasesAll were denied, but this required significant effort and expense. Ultimately, we had to retain an attorney.
- Now BVWS is in Receivership. Very rarely does TCEQ place water systems in Receivership. The Receiver has been appointed for 2 ½ years. This will be no panacea, and we will continue to need an attorney.
- To date, we have paid attorney fees of \$10,400. Many donated generously earlier, but we have only \$2,500 remaining in our Water Issues Fund.
- Please support our efforts with your donations. We cannot go forward without your help. We are suggesting \$100, but please be generous.

JULY 22, 2010 LETTER FROM RECEIVER TO CUSTOMERS

- All Customers should have received a letter from John M. Fultz, RECEIVER dated June 22, 2010. If you have not, letter is posted on bvpoa.org.

AUGUST 28, MEETING WITH RECEIVER AND TCEQ

- BVPOA will have a general meeting at 2 PM, Saturday, August 28, 2010 at the Cassie Community Center. RECEIVER, GULF UTILITY SERVICE and, TCEQ will attend to explain receivership and to answer questions. We expect County Judge Klaeger and Commissioner Neve for a portion of this meeting.
- If you have an emergency, call Gulf Utility Service, 1-888-649-4433. Otherwise, please hold your questions until August 28 meeting so RECEIVER has time to become more knowledgeable about BVWS.

**BUENA VISTA NEIGHBORHOOD CLEAN UP**  
**BUENA VISTA PICNIC/BBQ**

**SEPTEMBER 18, 8:00 AM - NOON**  
**OCTOBER 2, 5:00PM**

W E B S I T E                      W W W . B V P O A . O R G